

## Alaris S2000w Series Scanner Software Release Notes

### Version CD 3.16.2 Summary

**Purpose of Releases:** These are updated releases of the TWAIN and ISIS drivers for S2000w scanners. CD Version 3.16.2 is a general release.

Note: InstallSoftware\_s2000w\_v3.16.2.exe, does not include the required .net framework files. This file can be used as the initial installation on a computer as long as .net framework has been installed. Window 7,8.1 and 10 includes as standard the required .net framework.

The ISO (CD\_WINDOWS\_ISO\_s2000w\_v3.16.2.iso) image is required for silent driver installation or if .net framework needs to be installed.

Execute set\_up.exe /s from the root of the ISO via the command line in order perform a silent/unattended install.

Instructions for installing drivers using the ISO (CD\_WINDOWS\_ISO\_s2000w\_v3.16.2.iso) file:

For Windows 8.1 and 10 OS, mount the ISO file as a drive. (right click on the ISO file and select Mount)

For Windows 7 OS, either the ISO file has to be mounted as a drive or the ISO contents extracted to a folder using a 3<sup>rd</sup> party software tool. Software Tool providers (tools have not been tested and are not supported by the Kodak Alaris team, customers have reported that (7-zip, winrar, winiso) offer such capability.

**Dates:** February 25,2020 (CD 3.16.2)

**Versions:**

CD Version:	3.16.2
TWAIN:	19.7
Driver:	11.9
Driverui:	12.7
Device:	11.16.1
KAScannerService:	4.5
DeviceManager:	8.11
ISIS driver:	1.0.11908.5001
WIA:	11.7
Scan Validation Tool:	18.12

**Required Scanner Firmware:**

Scanner Firmware Version: 200201

**Tested Operating Systems:**

WINDOWS 7 SP1 x64 Edition  
WINDOWS 10 (1803,1809)  
WINDOWS 10 x64-Edition (1803, 1903)

**Supported Models:**

Alaris S2060w and Alaris S2080w

**New Features for CD 3.16.2:**

1. SAGE-1084: support for Chinese Windows XP SP3 (China Only)

**Improvements in CD 3.16.2:**

## Alaris S2000w Series Scanner Software Release Notes

1. SAGE-1598: Addressed a problem where when the S2000w is being shared with multiple PCs on the network that the start of scan would take 40 or more seconds.

### **Notes:**

1. Changing from Multiple PC to Single PC mode is not part of the initial scanner setup wizard. This is done through the settings after initial installation and configuration.
  - a. If the machine is changed to Single PC mode and is on a network, the first computer to run the Connect Scanner software and pair the scanner is the single PC owner of the scanner and other computers will not have access to the scanner through the network.
2. If the computer which the Alaris S2000w drivers are being installed has drivers for a Kodak i11xxWN scanner. The i11xxWN scanner must be uninstalled prior to the installation of the Alaris S2000w drivers. The Kodak i11xxWN scanner can then be reinstalled after the Alaris S2000w drivers are successfully installed.

### **Known Issues:**

1. SAGE-185: ISIS: Cropping Relative to Document, when set for 3" x 3" cropping size, the output image measures 3.19" x 2.93"
2. SAGE-503: When a scanner is connected to a wired Ethernet network and has wireless directly enabled the pairing ID is for the wired Ethernet connection and not the wireless directly connection.
  - a. Workaround: If configuring a computer to work with the wireless directly connection, enter the wireless directly IP address in the pairing ID field of the Connect Scanner software.
3. SAGE-753 – ISIS- Digital Stamping is limited to 40 total characters while 40 characters per line are allowed with the TWAIN driver.

## Alaris S2000w Series Scanner Software Release Notes

### Version CD 3.15 Summary

**Purpose of Releases:** These are updated releases of the TWAIN and ISIS drivers for S2000w scanners. CD Version 3.15 has a change so that domain user can connect to scanners.

Note: InstallSoftware\_s2000w\_v3.15.exe, does not include the required .net framework files. This file can be used as the initial installation on a computer as long as .net framework has been installed. Window 7,8.1 and 10 includes as standard the required .net framework.

The ISO (CD\_WINDOWS\_ISO\_s2000w\_v3.15.iso) image is required for silent driver installation or if .net framework needs to be installed.

Execute set\_up.exe /s from the root of the ISO via the command line in order perform a silent/unattended install.

Instructions for installing drivers using the ISO (CD\_WINDOWS\_ISO\_s2000w\_v3.15.iso) file:

For Windows 8.1 and 10 OS, mount the ISO file as a drive. (right click on the ISO file and select Mount)

For Windows 7 OS, either the ISO file has to be mounted as a drive or the ISO contents extracted to a folder using a 3<sup>rd</sup> party software tool. Software Tool providers (tools have not been tested and are not supported by the Kodak Alaris team, customers have reported that (7-zip, winrar, winiso) offer such capability.

**Dates:** January 20,2020 (CD 3.15)

**Versions:**

CD Version:	3.15
TWAIN:	19.2
Driver:	5.11
Driverui:	12.6
Device:	4.7
KAScannerService:	4.4
DeviceManager:	4.0.3
ISIS driver:	1.0.11908.5001
WIA:	11.4
Scan Validation Tool:	18.11

**Required Scanner Firmware:**

Scanner Firmware Version: 19.09.03

**Tested Operating Systems:**

WINDOWS 7 SP1 x64 Edition  
WINDOWS 10 (1803,1809)  
WINDOWS 10 x64-Edition (1803, 1903)

**(Linux - (Intel/AMD x86/64 bit processors only))**

Ubuntu 18.04 64-bit  
Ubuntu 16.04 64-bit and 32-bit  
Open SUSE 11.3 (i586) 32-bit  
Open SUSE LEAP 15.1 64-bit  
SUSE Linux Enterprise Desktop 12.2 64-bit  
SUSE Linux Enterprise Desktop 15 SP1 for 64 bit

## Alaris S2000w Series Scanner Software Release Notes

Neokylin-NKLD-V7\_U2-ZX64-REL-build54  
NeoKylin-Live-Desktop-6.0-x86\_64-B060-20160822  
NeoKylin-Linux-Desktop-6.0-x86\_64-B045-20141201 64-bit  
NeoKylin-Linux-Desktop-6.0 i586 32-bit

### **Supported Models:**

Alaris S2060w and Alaris S2080w

### **New Features for CD 3.15:**

2. none

### **Improvements in CD 3.15:**

2. SAGE-1605: Addressed a problem where administrator users would be able to scan and domain user would not be able to connect to the scanner.

### **Notes:**

3. Changing from Multiple PC to Single PC mode is not part of the initial scanner setup wizard. This is done through the settings after initial installation and configuration.
  - a. If the machine is changed to Single PC mode and is on a network, the first computer to run the Connect Scanner software and pair the scanner is the single PC owner of the scanner and other computers will not have access to the scanner through the network.
4. If the computer which the Alaris S2000w drivers are being installed has drivers for a Kodak i11xxWN scanner. The i11xxWN scanner must be uninstalled prior to the installation of the Alaris S2000w drivers. The Kodak i11xxWN scanner can then be reinstalled after the Alaris S2000w drivers are successfully installed.

### **Known Issues:**

4. SAGE-185: ISIS: Cropping Relative to Document, when set for 3" x 3" cropping size, the output image measures 3.19" x 2.93"
5. SAGE-503: When a scanner is connected to a wired Ethernet network and has wireless directly enabled the pairing ID is for the wired Ethernet connection and not the wireless directly connection.
  - a. Workaround: If configuring a computer to work with the wireless directly connection, enter the wireless directly IP address in the pairing ID field of the Connect Scanner software.
6. SAGE-494: KAScannerService did not start on one laptop computer.
  - a. Workaround: A manual registry key needed to this one laptop for KAScannerService to execute properly. Contact Kodak Alaris service if this issue occurs.
7. SAGE-753 – ISIS- Digital Stamping is limited to 40 total characters while 40 characters per line are allowed with the TWAIN driver.
8. SAGE-758 – Passport Single Page shortcut name in the TWAIN driver is not translated and the name appears blank is the PC language is not English.

## Alaris S2000w Series Scanner Software Release Notes

### Version CD 3.11 and 3.13 Summary

**Purpose of Releases:** These are updated releases of the TWAIN and ISIS drivers for S2000w scanners. CD Version 3.13 is the same as CD 3.11 with one additional improvement as noted below.

Note: InstallSoftware\_s2000w\_v3.13.exe, does not include the required .net framework files. This file can be used as the initial installation on a computer as long as .net framework has been installed. Window 7,8.1 and 10 includes as standard the required .net framework.

The ISO (CD\_WINDOWS\_ISO\_s2000w\_v3.13.iso) image is required for silent driver installation or if .net framework needs to be installed.

Execute set\_up.exe /s from the root of the ISO via the command line in order perform a silent/unattended install.

Instructions for installing drivers using the ISO (CD\_WINDOWS\_ISO\_s2000w\_v3.13.iso) file:

For Windows 8.1 and 10 OS, mount the ISO file as a drive. (right click on the ISO file and select Mount)

For Windows 7 OS, either the ISO file has to be mounted as a drive or the ISO contents extracted to a folder using a 3<sup>rd</sup> party software tool. Software Tool providers (tools have not been tested and are not supported by the Kodak Alaris team, customers have reported that (7-zip, winrar, winiso) offer such capability.

**Dates:** October 15, 2019 (CD 3.11); November 9, 2019 (CD 3.13)

#### **Versions:**

CD Version:	3.13
TWAIN:	19.0.4
Driver:	5.11
Driverui:	12.3
Device:	4.7
KAScannerService:	4.2
DeviceManager:	1.9
ISIS driver:	1.0.11908.5001
WIA:	9.3
Scan Validation Tool:	18.7

#### **Required Scanner Firmware:**

Scanner Firmware Version: 19.09.03

#### **Tested Operating Systems:**

WINDOWS 7 SP1 x64 Edition  
WINDOWS 10 (1803,1809)  
WINDOWS 10 x64-Edition (1803, 1903)

**(Linux - (Intel/AMD x86/64 bit processors only))**

Ubuntu 18.04 64-bit  
Ubuntu 16.04 64-bit and 32-bit  
Open SUSE 11.3 (i586) 32-bit  
Open SUSE LEAP 15.1 64-bit  
SUSE Linux Enterprise Desktop 12.2 64-bit  
SUSE Linux Enterprise Desktop 15 SP1 for 64 bit

## Alaris S2000w Series Scanner Software Release Notes

Neokylin-NKLD-V7\_U2-ZX64-REL-build54  
NeoKylin-Live-Desktop-6.0-x86\_64-B060-20160822  
NeoKylin-Linux-Desktop-6.0-x86\_64-B045-20141201 64-bit  
NeoKylin-Linux-Desktop-6.0 i586 32-bit

### **Supported Models:**

Alaris S2060w and Alaris S2080w

### **New Features for CD 3.11 and CD 3.13:**

1. SAGE-1441: Changed default setting for "Enhanced Separation" to Off
2. SAGE-1204 – Have S2000 work more efficiently in Citrix/Thin client environments using TWAIN driver.

### **Improvements in CD 3.13:**

1. CPSOLKCP-2661: Fixed problem where custom Scanner Settings Profiles created or modified with Capture Pro Software could get removed after installing or upgrading to CD 3.11.

### **Improvements from CD 1.19:**

1. Changes to support Windows 10 releases up to V1903
2. Improvements to kascannerservice for more robust device connectivity.

### **Notes:**

1. Changing from Multiple PC to Single PC mode is not part of the initial scanner setup wizard. This is done through the settings after initial installation and configuration.
  - a. If the machine is changed to Single PC mode and is on a network, the first computer to run the Connect Scanner software and pair the scanner is the single PC owner of the scanner and other computers will not have access to the scanner through the network.
2. If the computer which the Alaris S2000w drivers are being installed has drivers for a Kodak i11xxWN scanner. The i11xxWN scanner must be uninstalled prior to the installation of the Alaris S2000w drivers. The Kodak i11xxWN scanner can then be reinstalled after the Alaris S2000w drivers are successfully installed.

### **Known Issues:**

1. SAGE-185: ISIS: Cropping Relative to Document, when set for 3" x 3" cropping size, the output image measures 3.19" x 2.93"
2. SAGE-503: When a scanner is connected to a wired Ethernet network and has wireless directly enabled the pairing ID is for the wired Ethernet connection and not the wireless directly connection.
  - a. Workaround: If configuring a computer to work with the wireless directly connection, enter the wireless directly IP address in the pairing ID field of the Connect Scanner software.
3. SAGE-494: KAScannerService did not start on one laptop computer.
  - a. Workaround: A manual registry key needed to this one laptop for KAScannerService to execute properly. Contact Kodak Alaris service if this issue occurs.
4. SAGE-753 – ISIS- Digital Stamping is limited to 40 total characters while 40 characters per line are allowed with the TWAIN driver.
5. SAGE-758 – Passport Single Page shortcut name in the TWAIN driver is not translated and the name appears blank is the PC language is not English.

## Alaris S2000w Series Scanner Software Release Notes

### Version CD 1.19.00 Summary

**Purpose of Release:** This is the updated release of the TWAIN and ISIS drivers.

The changes address problems created with Windows 10 Fall 2017 Creators Update V1709 and the scanner drivers.

CD 1.19.00 or higher is required for the optimal experience with the Smart Touch scanning application. See notes prior to installing this software.

Note: InstallSoftware\_s2000w\_v1.19.exe, does not include the required .net framework files. This file can be used as the initial installation on a computer as long as .net framework has been installed. Window 7,8.1 and 10 includes as standard the required .net framework.

The ISO image is required for silent driver installation or if .net framework needs to be installed.

Instructions for installing drivers using the ISO file:

For Windows 8.1 and 10 OS, mount the ISO file as a drive. (right click on the ISO file and select Mount)

For Windows 7 OS, either the ISO file has to be mounted as a drive or the ISO contents extracted to a folder using a 3<sup>rd</sup> party software tool. Software Tool providers (tools have not been tested and are not supported by the Kodak Alaris team, customers have reported that (7-zip, winrar, winiso) offer such capability.

**Date:** March 28, 2018

**Versions:**

CD Version:	1.19
TWAIN:	15.5
Driver:	2.4
Driverui:	8.11
Device:	1.27
KAScannerService:	1.19
DeviceManager:	1.9
ISIS driver:	1.0.11712.21002
WIA:	7.7
Scan Validation Tool:	14.21

**Required Scanner Firmware:**

Scanner Firmware Version: 18.03.06

**Supported Operating Systems:**

WINDOWS 7 SP1  
WINDOWS 7 SP1 x64 Edition  
WINDOWS 8.1  
WINDOWS 8.1 x64 Edition  
WINDOWS 10  
WINDOWS 10 x64-Edition  
WINDOWS 2012 Server  
WINDOWS 2012 R2 Server  
WINDOWS Server 2016 Std (64-bit)

**Supported Models:**

Alaris S2060w and Alaris S2080w

## Alaris S2000w Series Scanner Software Release Notes

### **New Features for CD 1.13:**

1. None

### **Improvements:**

1. DIAS-1441, DIAS-1452 – Twain Driver will not connect with Windows 10 Creator v1709
2. CPSOLSTS-237 –Smart Touch buttons do not work with Windows 10 Creator v1709

### **Notes:**

1. Changing from Multiple PC to Single PC mode is not part of the initial scanner setup wizard. This is done through the settings after initial installation and configuration.
  - a. If the machine is changed to Single PC mode and is on a network, the first computer to run the Connect Scanner software and pair the scanner is the single PC owner of the scanner and other computers will not have access to the scanner through the network.
2. If the computer which the Alaris S2000w drivers are being installed has drivers for a Kodak i11xxWN scanner. The i11xxWN scanner must be uninstalled prior to the installation of the Alaris S2000w drivers. The Kodak i11xxWN scanner can then be reinstalled after the Alaris S2000w drivers are successfully installed.

### **Known Issues:**

1. SAGE-185: ISIS: Cropping Relative to Document, when set for 3" x 3" cropping size, the output image measures 3.19" x 2.93"
2. SAGE-503: When a scanner is connected to a wired Ethernet network and has wireless directly enabled the pairing ID is for the wired Ethernet connection and not the wireless directly connection.
  - a. Workaround: If configuring a computer to work with the wireless directly connection, enter the wireless directly IP address in the pairing ID field of the Connect Scanner software.
3. SAGE-494: KAScannerService did not start on one laptop computer.
  - a. Workaround: A manual registry key needed to this one laptop for KAScannerService to execute properly. Contact Kodak Alaris service if this issue occurs.
4. SAGE-753 – ISIS- Digital Stamping is limited to 40 total characters while 40 characters per line are allowed with the TWAIN driver.
5. SAGE-758 – Passport Single Page shortcut name in the TWAIN driver is not translated and the name appears blank is the PC language is not English.



## Alaris S2000w Series Scanner Software Release Notes

### Version CD 1.18.0 Summary

**Purpose of Release:** This is the updated release of the TWAIN and ISIS drivers which added features and address problem reports.

See notes prior to installing this software.

**Instructions for installing drivers using the ISO file:**

For Windows 8.1 and 10 OS, mount the ISO file as a drive. (right click on the ISO file and select Mount)

For Windows 7 OS, either the ISO file has to be mounted as a drive or the ISO contents extracted to a folder using a 3<sup>rd</sup> party software tool. Software Tool providers (tools have not been tested and are not supported by the Kodak Alaris team, customers have reported that (7-zip, winrar, winiso) offer such capability.

**Date:** October 27, 2017

#### **Versions:**

CD Version:	1.18
TWAIN:	15.5
Driver:	2.4
Driverui:	8.11
Device:	1.26
KAScannerService:	1.19
DeviceManager:	1.9
ISIS driver:	1.0.11712.21002
WIA:	7.7
Scan Validation Tool:	14.17

#### **Required Scanner Firmware:**

Scanner Firmware Version: 18.01.05

#### **Supported Operating Systems:**

WINDOWS 7 SP1  
WINDOWS 7 SP1 x64 Edition  
WINDOWS 8.1  
WINDOWS 8.1 x64 Edition  
WINDOWS 10  
WINDOWS 10 x64-Edition  
WINDOWS 2012 Server  
WINDOWS 2012 R2 Server  
WINDOWS Server 2016 Std (64-bit)

#### **Supported Models:**

Alaris S2060w and Alaris S2080w

#### **New Features for CD 1.13:**

1. Add Digital Stamping feature

## Alaris S2000w Series Scanner Software Release Notes

### **Improvements:**

1. SAGE-720: start screen of driver install the text in the button is not an accurate German grammar.
2. SAGE-727: Add Integrators folder to CD ISO with an HTML file with a link to webpage for integrators kit
3. SAGE-735: Add Silent Install support for set\_up.exe in root directory of CD ISO
4. SAGE-662,654,663,667,670,671,672 - Multiple changes to improve connectivity at installation of the product.
5. SAGE-56: Scanner is not found during installation. Using Windows 8.1, the USB device may not be recognized.
6. SAGE-558 - ISIS Driver, the “Split Document feature” in conjunction with Relative Cropping is not functioning correctly
7. SAGE-435 – ISIS Driver, can't scan duplex from ADF and simplex from FB using a single profile setup.

### **Notes:**

1. Changing from Multiple PC to Single PC mode is not part of the initial scanner setup wizard. This is done through the settings after initial installation and configuration.
  - a. If the machine is changed to Single PC mode and is on a network, the first computer to run the Connect Scanner software and pair the scanner is the single PC owner of the scanner and other computers will not have access to the scanner through the network.
2. If the computer which the Alaris S2000w drivers are being installed has drivers for a Kodak i11xxWN scanner. The i11xxWN scanner must be uninstalled prior to the installation of the Alaris S2000w drivers. The Kodak i11xxWN scanner can then be reinstalled after the Alaris S2000w drivers are successfully installed.

### **Known Issues:**

1. SAGE-185: ISIS: Cropping Relative to Document, when set for 3" x 3" cropping size, the output image measures 3.19" x 2.93"
2. SAGE-503: When a scanner is connected to a wired Ethernet network and has wireless directly enabled the pairing ID is for the wired Ethernet connection and not the wireless directly connection.
  - a. Workaround: If configuring a computer to work with the wireless directly connection, enter the wireless directly IP address in the pairing ID field of the Connect Scanner software.
3. SAGE-494: KAScannerService did not start on one laptop computer.
  - a. Workaround: A manual registry key needed to this one laptop for KAScannerService to execute properly. Contact Kodak Alaris service if this issue occurs.
4. SAGE-753 – ISIS- Digital Stamping is limited to 40 total characters while 40 characters per line are allowed with the TWAIN driver.
5. SAGE-758 – Passport Single Page shortcut name in the TWAIN driver is not translated and the name appears blank is the PC language is not English.

## Alaris S2000w Series Scanner Software Release Notes

### Version CD 1.13.0 Summary

**Purpose of Release:** This is the initial release of the TWAIN and ISIS drivers.

**Instructions for installing drivers using the ISO file:**

For Windows 8.1 and 10 OS, mount the ISO file as a drive. (right click on the ISO file and select Mount)

For Windows 7 OS, either the ISO file has to be mounted as a drive or the ISO contents extracted to a folder using a 3<sup>rd</sup> party software tool. Software Tool providers (tools have not been tested and are not supported by the Kodak Alaris team, customers have reported that (7-zip, winrar, winiso) offer such capability.

**Date:** October 27, 2017

**Versions:**

CD Version:	1.13
TWAIN:	15.5
Driver:	1.11
Driverui:	8.7
Device:	1.26
KAScannerService:	1.19
DeviceManager:	1.4
ISIS driver:	1.0.11707.28001
WIA:	7.7
Scan Validation Tool:	14.16

**Required Scanner Firmware:**

Scanner Firmware Version: 17.10.02

**Supported Operating Systems:**

WINDOWS 7 SP1  
WINDOWS 7 SP1 x64 Edition  
WINDOWS 8.1  
WINDOWS 8.1 x64 Edition  
WINDOWS 10  
WINDOWS 10 x64-Edition  
WINDOWS 2012 Server  
WINDOWS 2012 R2 Server  
WINDOWS Server 2016 Std (64-bit)

**Supported Models:**

Alaris S2060w and Alaris S2080w

**New Features for CD 1.0:**

1. Initial release of the TWAIN and ISIS drivers

**Improvements:**

1. None

## Alaris S2000w Series Scanner Software Release Notes

### Notes:

1. When Info Input Express Limited Edition 2.2.0 is installed, Info Input Express Limited Edition 2.3.0 must be installed prior to the drivers being installed or the drivers will not install.
  - a. If Info Input Express Limited Edition is not updated, the Info Input Express Limited Edition services must be stopped for the driver installation to occur.
2. Changing from Multiple PC to Single PC mode is not part of the initial scanner setup wizard. This is done through the settings after initial installation and configuration.
  - a. If the machine is changed to Single PC mode and is on a network, the first computer to run the Connect Scanner software and pair the scanner is the single PC owner of the scanner and other computers will not have access to the scanner through the network.
3. If the computer which the Alaris S2000w drivers are being installed has drivers for a Kodak i11xxWN scanner. The i11xxWN scanner must be uninstalled prior to the installation of the Alaris S2000w drivers. The Kodak i11xxWN scanner can then be reinstalled after the Alaris S2000w drivers are successfully installed.

### Known Issues:

1. SAGE-56: Scanner is not found during installation. Using Windows 8.1, the USB device may not be recognized. Restart your PC. More than one restart may be needed.
2. SAGE-185: ISIS: Cropping Relative to Document, when set for 3" x 3" cropping size, the output image measures 3.19" x 2.93"
3. SAGE-488: Documents with dark background when scanned in the sleeve may not auto crop properly
4. SAGE-503: When a scanner is connected to a wired Ethernet network and has wireless directly enabled the pairing ID is for the wired Ethernet connection and not the wireless directly connection.
  - a. Workaround: If configuring a computer to work with the wireless directly connection, enter the wireless directly IP address in the pairing ID field of the Connect Scanner software.
5. SAGE-494: KAScannerService did not start on one laptop computer.
  - a. Workaround: A manual registry key needed to this one laptop for KAScannerService to execute properly. Contact Kodak Alaris service if this issue occurs.
6. SAGE-558 - ISIS Driver, the "Split Document feature" in conjunction with Relative Cropping is not functioning correctly
7. SAGE-435 – ISIS Driver, can't scan duplex from ADF and simplex from FB using a single profile setup.